

# RLI SURETY ELECTRONIC GENERAL INDEMNITY AGREEMENTS (GIA)

With RLI Surety, you can easily write bonds no matter where you and your customers are. Give your customers the convenience they need and free up your time with RLI Surety's secure electronic GIA.

## THE PROCESS MADE EASY

RLI will request names and email addresses for all indemnitors, who will then receive an email from RLI Surety/Adobe Sign with a link to the GIA. In certain instances, when personal indemnification is given, signees will be required to verify their identities prior to accessing the agreement using one of the following methods:

- Knowledge Based Authentication (KBA)
- Government ID Authentication

Agents will be copied on all emails from RLI Surety/Adobe Sign to monitor the progress of the agreement.

Once signatures are completed, all parties will receive an email notification with a link to a copy of the final signed agreement.

## FAQS

### Are reminders sent to the indemnitors?

Yes, we will send reminder emails every three days up to 45 days. After 45 days, if an indemnitor has failed to submit a signed GIA, the agreement is canceled and all parties are notified.

### What if I need to change a name or email address?

If you have corrections to a name or email address on the agreement, please contact your RLI Surety Underwriter and a new GIA will be sent.

### How do I request another copy of an executed GIA?

Contact your RLI Surety Underwriter to request another copy of the executed GIA.

## TELL ME MORE ABOUT IDENTIFICATION AUTHENTICATION

### Knowledge Based Authentication (KBA)

KBA requires signees to answer questions about themselves before accessing the agreement. Questions are based on basic information held in public databases. If, after a limited number of attempts, the signee is unable to answer all questions correctly, the agreement will be canceled and all parties are notified. RLI Surety does not have access to or store the personal information included with this verification.

### Government ID Authentication

This authentication method requires access to a smartphone and prompts the signee to upload images of an acceptable government-issued ID such as a driver's license or passport, as well as an image of themselves. The images are authenticated in real time by comparing images provided to the government database. RLI Surety does not have access to or store the personal information included with this verification.